

TENA SMARTCARE IDENTIFI™ WEB PORTAL GUIDE



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INTRODUCTION



This user manual is intended for the nurse and the administrator role.

The TENA SmartCare Identifi™ System is intended to be used as an aid in a care recipients continence assessment, to determine the most appropriate absorbent products, recommended toileting times and adjustments of continence care routines for the individual. The assessment period is 72 hours.

The TENA SmartCare Identifi™ system consists of three parts: Sensor Wear, Logger and the reporting system.

The purpose of the TENA SmartCare Identifi™ reporting system is to collect and present data received from loggers. The system is used to initiate assessments, and when completed present the results in reports.

TENA SmartCare Identifi™ reporting system offers follow up and tracking of progress with a monitoring report. The monitoring report shows the value of using the solution by comparing continence care routines before and after the solution is used.



NOTE: The TENA SmartCare Identifi System™ estimates the volume of fluid. The system should not be used as monitor of fluid intake.



INTRODUCTION CONT.



A feature of the TENA SmartCare Identifi™ System is the monitoring report. The monitoring report is a valuable addition to a care facility and shows the total values for the care facility as a whole when care assessments have been completed for all the care recipients.

It gives the home information on which products are used, care recipients' needs and changing routines allowing the home to plan nurses schedules accordingly and also shows the environmental aspect for each home.

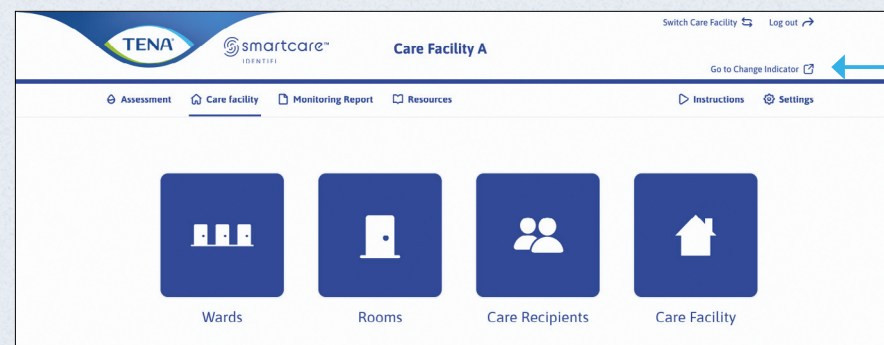
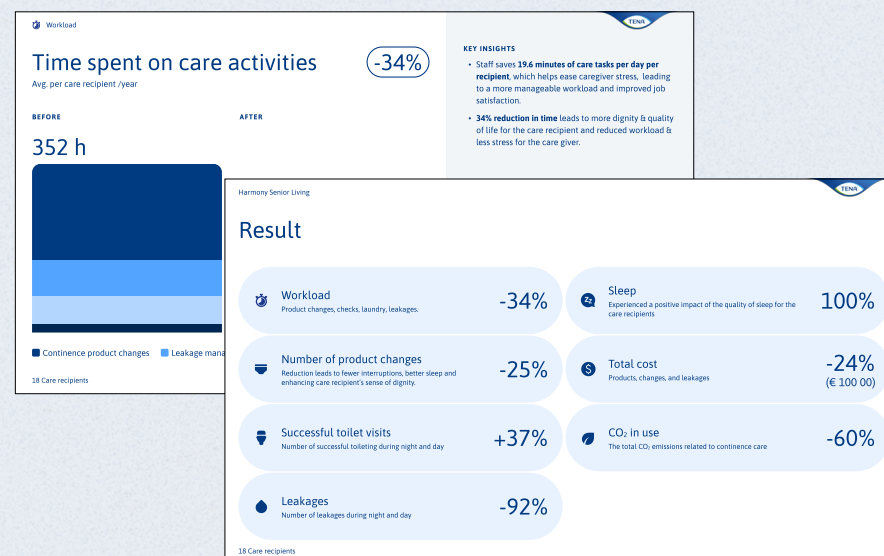
The monitoring report is a feature which is added when you implement the system and is connected to user access. It cannot be added or removed by the administrator.

See an overview of what the system can do for your care facility on page 6.

To adjust the settings to get the most out of the monitoring report - see page 27.

Access Change Indicator Web Portal

Care facilities using both TENA SmartCare Identifi™ and TENA SmartCare Change Indicator™ can access each web portal clicking on **Go to Change Indicator**.



ACTIVATE ACCOUNT / LOG IN



Set password for anna.anderson@nursinghome.com

The password must be at least 8 characters long and contain at least 3 of the following character types:

- Lower case letter (a-z)
- Upper case letter (A-Z)
- Number (0-9)
- Special character (@#\$%^& etc.)

Password

Confirm password

Set password

Activate your account via the link sent to your email-address.

Enter a password.

Click **set password**.

Once created just enter your email and password and click **log in**.

TENA SmartCare Login

Email address
example@email.com

Password
Password [Show](#)

[Log in](#) [Reset password](#)

Have you forgotten your password?
Click **reset password** then you will be able to create a new one.

Create a password

Your password

Enter a password [Show](#)

Confirm password

Re-enter password [Show](#)

Save and Log in

Multi-factor authentication

If you have a multi-factor authentication, you will receive a verification code to a registered phone number or email address. Enter the code to log in.

ASSESSMENT WITH MONITORING REPORT



If your care facility has the monitoring report then this option will appear in the menu. The monitoring report gives you extra data that shows the value of TENA SmartCare Identifi™ by comparing care recipients continence care routines before and after assessment.*



This symbol appears when an action is still required in order to complete the assessment when monitoring report is enabled.

Why use the monitoring report?

Step 1



Continence care routine - Before

All information is logged about the care recipients' current routine, which products are used, changing times and frequency in order to create an assessment.

Step 2



Assessment and analysis

After a 72 hour assessment we can see the amendments that were made and logged and analyse the data collected by TENA SmartCare Identifi™ for the care recipient during the assessment period.

Step 3



Continence care routine - After

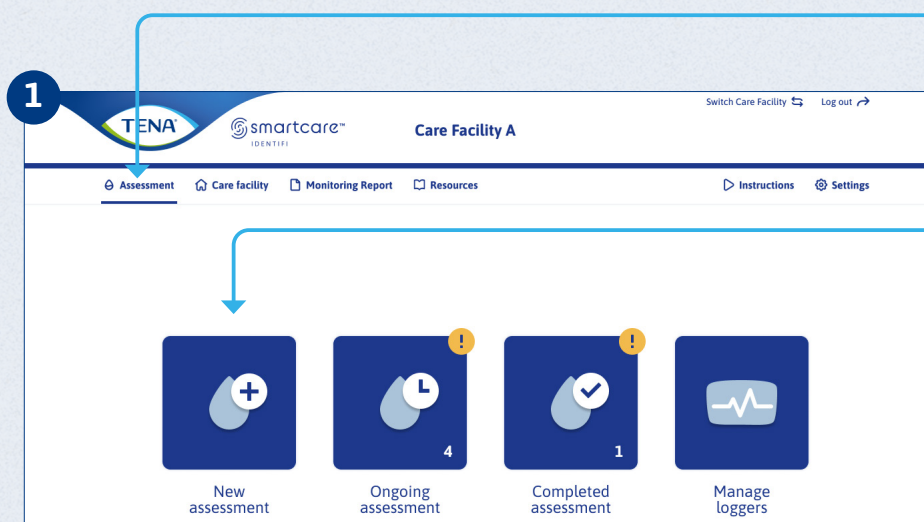
A new routine can be established based on the data which should streamline the process for both nurse and care recipient often meaning a more suitable product, fewer changes and a better changing schedule.

Monitoring reports are saved and each report can be compared to the previous one.

Step 1 and 3 can be edited at any time.

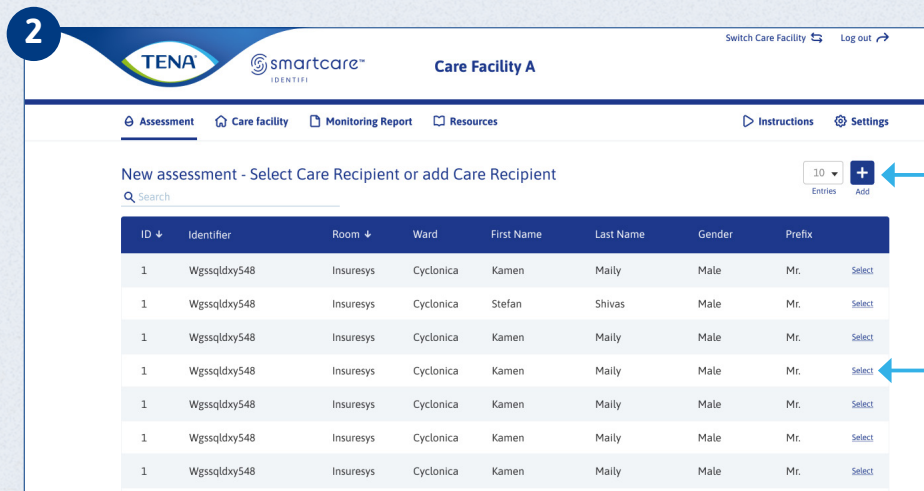
*Monitoring report is connected to user access and cannot be added or removed by Administrator.

INITIATE NEW ASSESSMENT



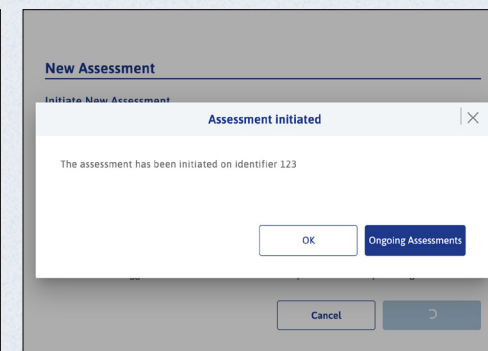
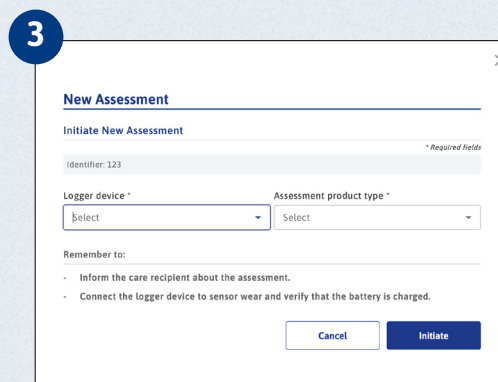
- First choose **assessment** in the main menu
- and then click **new assessment**.

Step 1 is only available when the care facility has access to monitoring report.

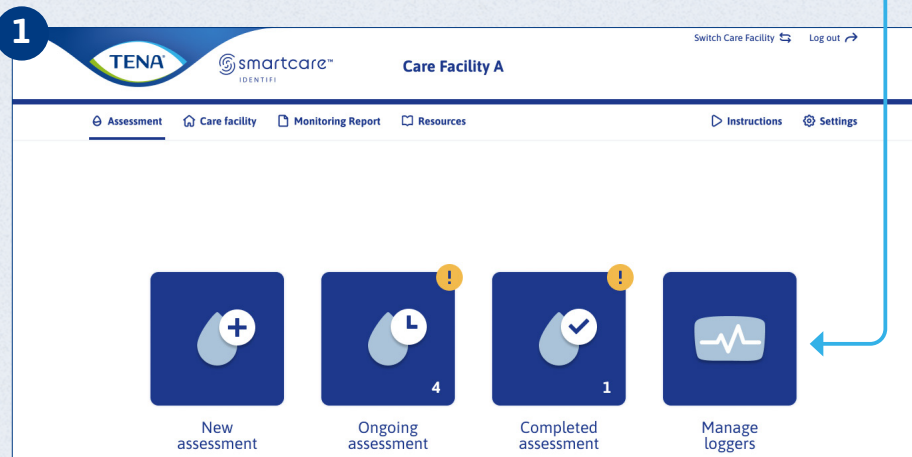


To initiate a new assessment, care recipients must first be registered.

Click **select** next to an existing care recipient or **add** to register a new care recipient.

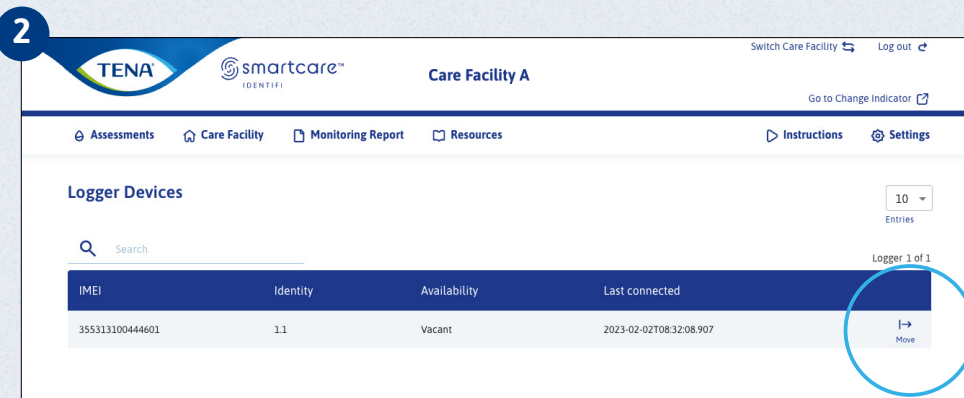


MOVE LOGGER



You are able to move loggers between care facilities. Simply select **Manage logger** and then you are able to transfer the device from one care facility to another ensuring the logger is registered at the correct facility. **Note: Only an administrator can move a logger between care facilities they have access to within the same care group.**

Click **Move** next to the logger you wish to move then select the new facility from the drop down menu in the dialogue box.



3

Move logger device

* Required fields

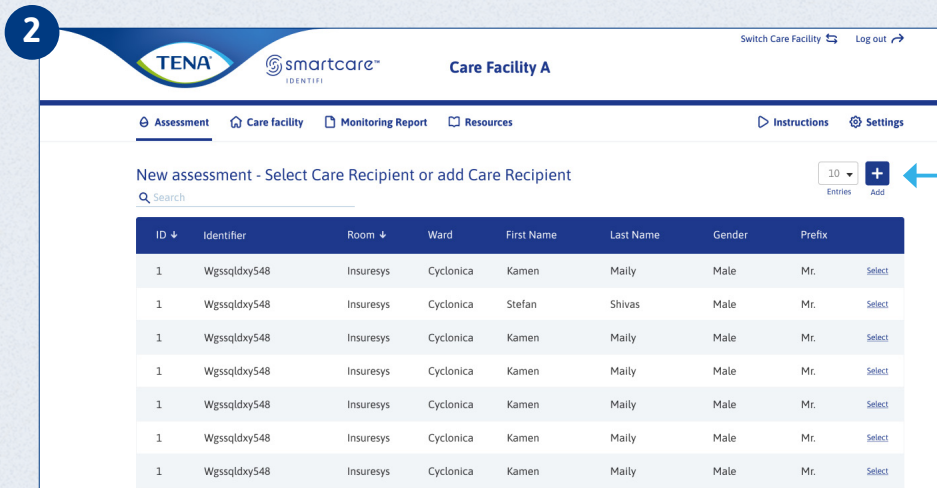
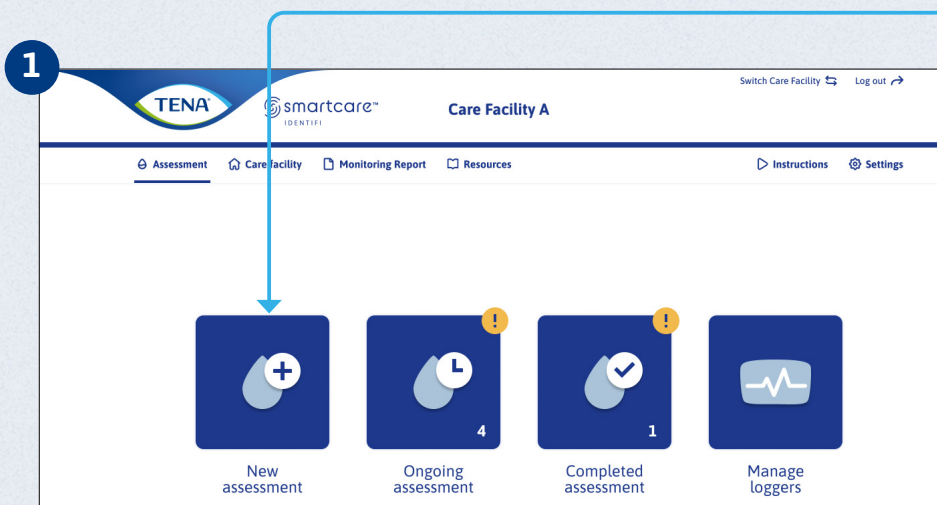
IMEI
355313100444601

Assigned care facility *
Cama Woodlands

Please make sure that the logger is properly **cleaned** before sending it to another care facility!
You may find the cleaning instructions in the resources section.

Cancel Move

REGISTER NEW CARE RECIPIENT



First choose **care facility** in the main menu and then **new assessment**

Click **add** to create a new care recipient

Fill in all mandatory fields. **Identifier** is the code name for the care recipient.

START ASSESSMENT



1

TENA smartcare IDENTIFI Care Facility A

Switch Care Facility Log out

Assessment Care facility Monitoring Report Resources Instructions Settings

New assessment - Select Care Recipient or add Care Recipient

Search

ID	Identifier	Room	Ward	First Name	Last Name	Gender	Prefix	
1	Wgssqldxy548	Insuresys	Cyclonica	Kamen	Maily	Male	Mr.	Select
1	Wgssqldxy548	Insuresys	Cyclonica	Stefan	Shivas	Male	Mr.	Select
1	Wgssqldxy548	Insuresys	Cyclonica	Kamen	Maily	Male	Mr.	Select

First choose **assessment** in the main menu

Click **select** next to the care recipient with whom you wish to start an assessment.

2

New Assessment

Step 1: Care recipient's Continece Care Routine - Submitted 22 Mar 2024

By filling in care recipient's continence care routine, a monitoring report can be generated at the end of the process that shows the value of TENA SmartCare Identifi Assessment before and after performing the changes.

Identifier: 008HSLb7

Day

Product type
TENA Comfort Original Super

Product changes per 24 hours
e.g. 3.5

Leakages per week
e.g. 3.5
Note that this should be entered per week

Night

Product type
TENA Comfort Original Normal

Product changes per 24 hours
e.g. 3.5

Leakages per week
e.g. 3.5
Note that this should be entered per week

Day & night

Successful toilet visits per 24 hours
e.g. 3.5

Unsuccessful toilet visits per 24 hours
e.g. 3.5

Number of checks without a product change per 24 hours
e.g. 3.5

Cancel Next

Fill in the care recipients details in the new assessment dialogue box for step 1* and step 2. Then click **initiate** to start the assessment.

New Assessment

Step 2 : Initiate New Assessment

Identifier: 008HSLb9

Logger device * Assessment product type *

Select Select

Remember to:

- Inform the care recipient about the assessment.
- Connect the logger device to sensor wear and verify that the battery is charged.

Back Cancel Initiate

Assessment started
The assessment has now been initiated.

3

Assessment initiated

The assessment has been initiated on identifier 008HSLb7

This care recipient's Continece Care Routine is incomplete, which will affect the monitoring report. You can add or edit details for Step 1 later.

OK Ongoing Assessments

*Only available for Care facilities with access to monitoring report.

MANUAL EVENTS



What are manual events?

Manual events are events not captured by the logger, such as leakages, faecal episodes or toileting. These need to be manually added during the 72h assessment.

Manage manual events

Press **manual events** to add manual events.

Select **date and time** for the event.

Choose **events from the list**. You can choose more than one event at one time. Click **add to list**.

When all events are entered, click **save**.

1

TENA smartcare IDENTIFI Care Facility A

Assessment Care facility Monitoring Report Resources Instructions Settings

Ongoing Assessments

Search

Identifier: Wpsqldxy548

Room: Cyclonica

Ward: Insuresys

First name: Stefan

Last name: Shivas

Step 1: Care Recipient's Continence Care Routine - Current

Submitted 08 Jun 2022

Submitted by: headnurse

Step 2: Assessment - Ongoing

Collecting data from logger

Initiated: 08 Jun 2022, 08:00

Initiated by: headnurse

Product type: TENA Identifi Sensor wear

Alias (IMEI): Grand Voyager (3756387853717)

Stop logger

Preview data

Manual events

Step 3: Care Recipient's Continence Care Routine - After

To be submitted after completing step 1 and step 2

Back

Manual events - Jpsjfnsvi493

Add event

Start date: 2022-06-23 11:15

End date: Ongoing

Select date: 2022-06-23

Select time: 16:15

Select events: Select event

Add to list

List of added events (12)

Date/Time	Type	Actions
23 June 2022 16:15	Leakage	
23 June 2022 16:15	Void close to change	
23 June 2022 16:15	Successful toileting	
23 June 2022 16:15	Feces	
23 June 2022 16:15	Unsuccessful toileting	
23 June 2022 16:15	Feces	
23 June 2022 16:15	Successful toileting	
23 June 2022 16:15	Unsuccessful toileting	
23 June 2022 16:15	Leakage	

Cancel Save

Manual events - Jpsjfnsvi493

Add event

Start date: 2022-06-23 11:15

End date: Ongoing

Select date: 2022-06-23

Select time: 16:15

Select events: Select event

Add to list

List of added events (14)

Date/Time	Type	Actions
23 June 2022 16:15	Successful toileting	
23 June 2022 16:15	Feces	
23 June 2022 16:15	Leakage	
23 June 2022 16:15	Void close to change	
23 June 2022 16:15	Successful toileting	
23 June 2022 16:15	Feces	
23 June 2022 16:15	Unsuccessful toileting	
23 June 2022 16:15	Leakage	

Cancel Save

Manual events - Jpsjfnsvi493

Add event

Start date: 2022-06-23 11:15

End date: Ongoing

Select date: 2022-06-23

Select time: 16:15

Select events: Select event

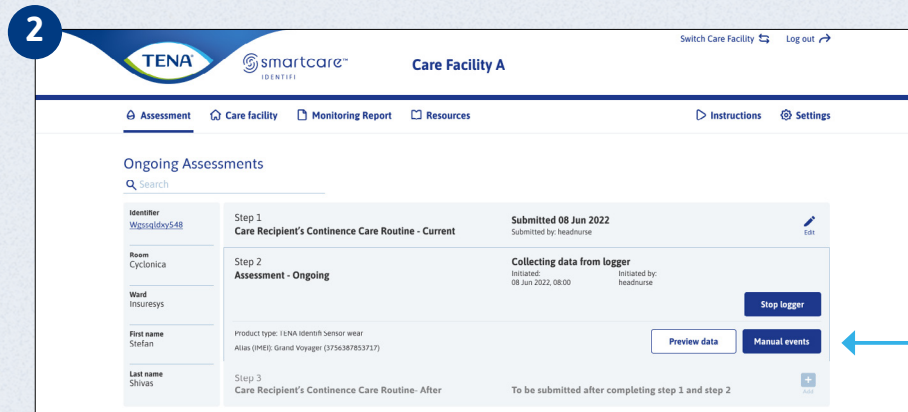
Add to list

List of added events (14)

Date/Time	Type	Actions
23 June 2022 16:15	Successful toileting	
23 June 2022 16:15	Feces	
23 June 2022 16:15	Leakage	
23 June 2022 16:15	Void close to change	
23 June 2022 16:15	Successful toileting	
23 June 2022 16:15	Feces	
23 June 2022 16:15	Unsuccessful toileting	
23 June 2022 16:15	Leakage	

Cancel Save

PREVIEW ONGOING ASSESSMENT



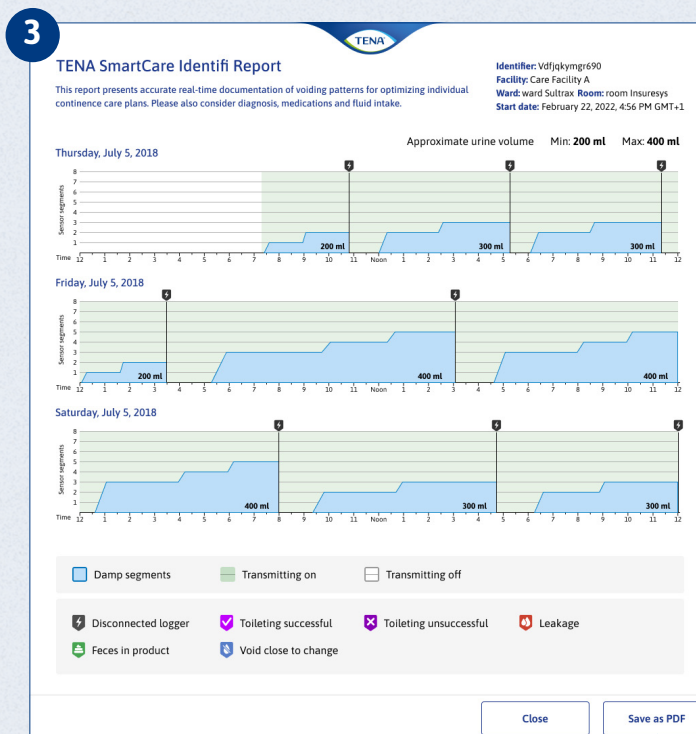
During the 72 hours you can preview the TENA SmartCare Identifi™ assessment report.

Click **ongoing assessment**.

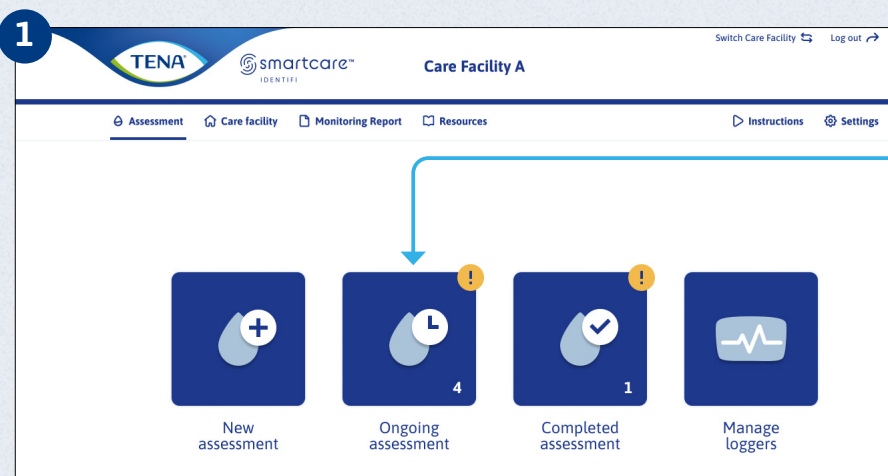
Click **preview data**.

The report will open in the same window.

The report can also be downloaded as a PDF.



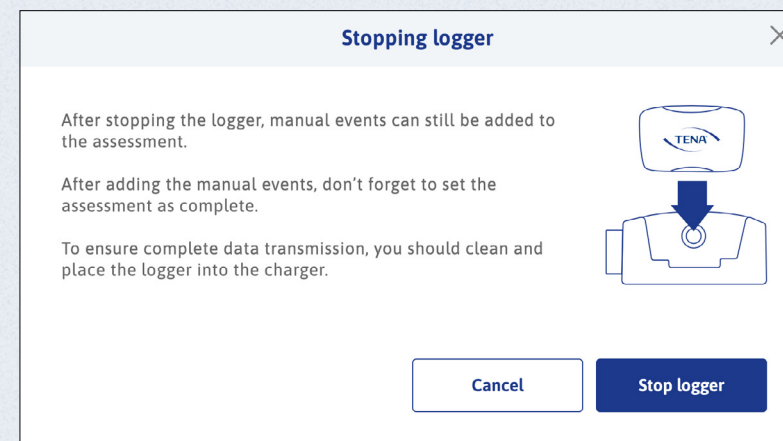
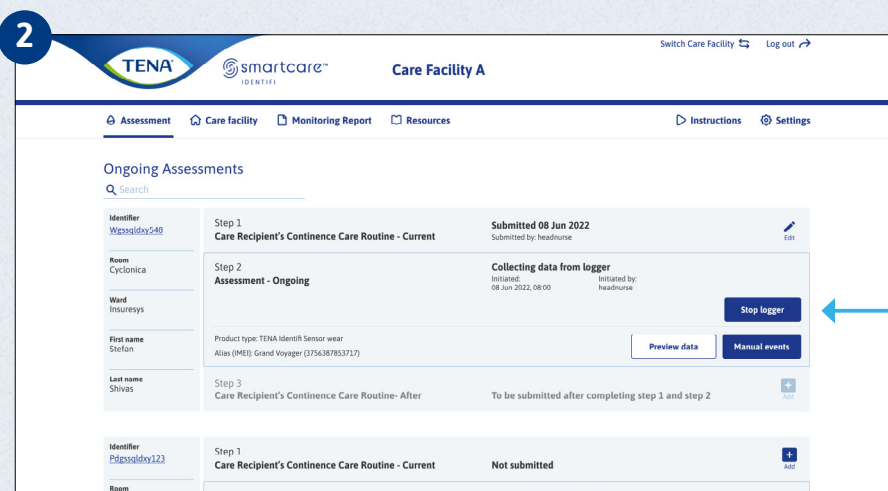
STOP ASSESSMENT



Click **ongoing assessments**

Stop the assessment after 72 hours.

For the desired assessment click **stop logger**.



Before clicking **stop logger** on the pop-up screen, clean and return the logger to the charger to ensure that all data has been transmitted.

Please follow the steps on page 12 to complete the assessment.

COMPLETE ASSESSMENT



1

TENA smartcare™ IDENTIFI

Harmony Senior Living

Go to Change Indicator

Assessments Care Facility Monitoring Report Resources Instructions Settings

Ongoing Assessments

Search

Identifier 008HSL67	Step 1 Care Recipient's Continence Care Routine - Before	Submitted 18 Mar 2024 Submitted by: peter.nhm@yopmail.com	Edit
Room Room 4	Step 2 Assessment - Ongoing	Logger stopped 18 Mar 2024 13:24 Initiated: 18 Mar 2024 13:07 Initiated by: peter.nhm@yopmail.com	Set complete
Ward Floor 2	Product type: TENA SmartCare Identifi Sensor wear Alias (IMEI): BA97 (355313100279957)		Preview data Manual events
First name Lisa	Step 3 Care Recipient's Continence Care Routine - After		To be submitted after completing step 1 and step 2
Last name Svensson			Add

Back

Set as complete

Click **set complete** to move the finished assessment from **ongoing assessments** to **completed assessments**.

This is done in order to separate the assessments that are ongoing, from those that are finished.

Click **set complete**.

2

Completing assessment

The assessment will be moved to Completed Assessments and this can not be reversed. You will still be able to edit or add Step 1, Step 3, and manual events.

Cancel Set complete

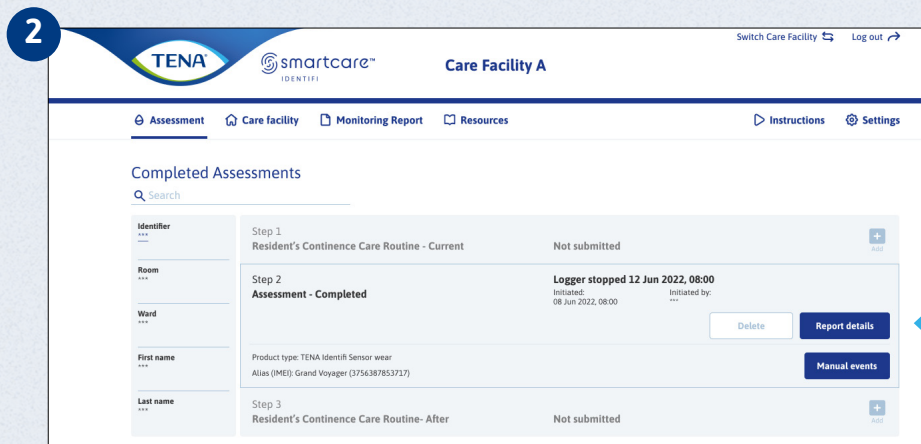


If an assessment is not set to complete it will be done automatically after 15 days.

GENERATE ASSESSMENT REPORT

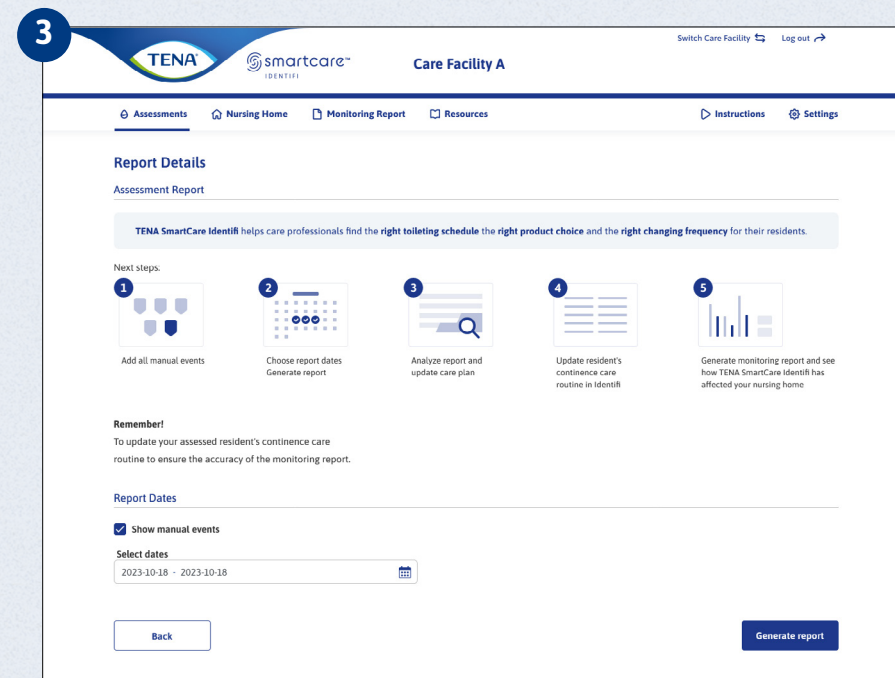


Click **completed assessments**.



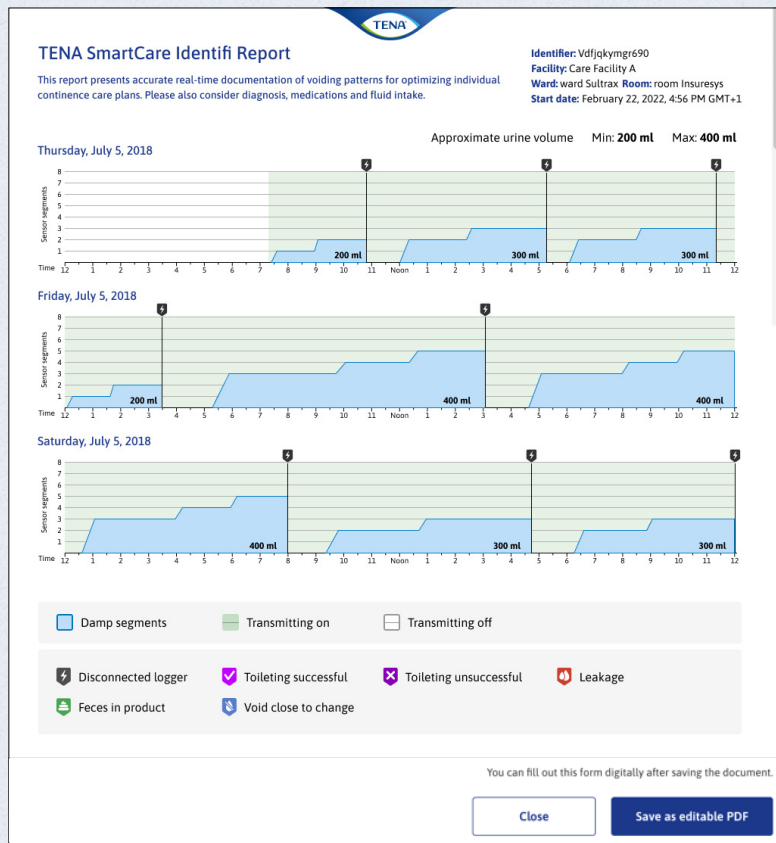
Click **report details** for the desired assessment.

To generate a completed assessment report



Enter desired **dates**. By default the dates of latest assessment are shown. Click **generate report**.

GENERATE ASSESSMENT REPORT



The assessment report gives a view of the voiding pattern and volume over the 72 hour period, hour by hour. The data collected through the logger is presented in a graphic form showing the pattern of how the product has been filled with urine.

You can find the manual for "how to interpret the report" under resources in the application.

Prepare to make an individualized care plan

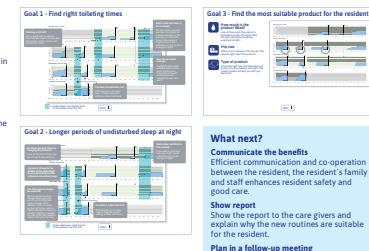
The person-centered plan should include:

- Individualized toileting schedule to find the right changing and toileting times and avoid disturbance at night
- Individualized changing schedule
- The right incontinence products - right type, in right absorption level and in right size

This is the basis for reaching the goals:

- Goal 1 - Find right toileting times
- Goal 2 - Longer periods of undisturbed sleep at night
- Goal 3 - Find the most suitable product for the resident

When setting up the continence care plan, also consider if there are other things to take into consideration for the resident such as medication, skin status, mobility, personal habits and bowel management.



Interpretation of the report

Resident incontinence plan

What to consider	Answer
How often and at what time of day does the urine come according to the report?	
How much urine has entered the product during the change?	
What patterns do you see over the three days?	
Input to care plan	Answer
Is there anything else to consider about the individual (drugs, habits and behaviors)?	
What are the most suitable times for toilet visits?	
When should other changes be made for a good daily rhythm?	
When should the next toilet visit be?	
When should the next toilet visit be?	
What type of protection is appropriate?	Day: Night:
Which absorption capacity is needed for day / night?	Day: Night:

essity TENA an Essity brand

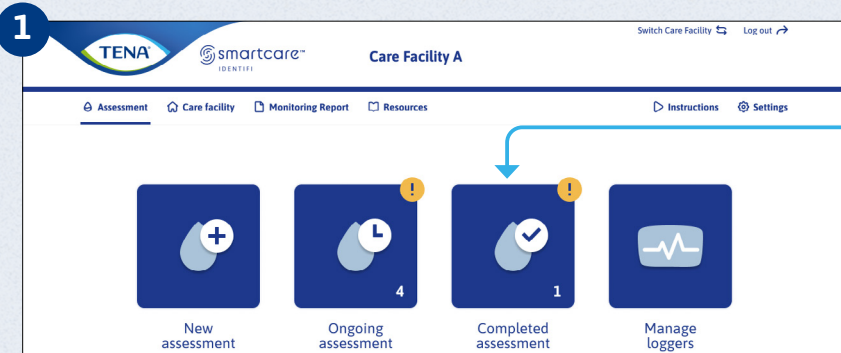
Each report comes with a section where you can input information collected in the report in order to improve the care plan for the care recipient. For example: finding the right toileting times, finding the most suitable product and creating longer periods of undisturbed sleep.

You can download an editable version which allows you to add or change notes to the report.

COMPLETED ASSESSMENTS (STEP 3*)



Once the assessment has been analysed, add the 'after' continence care routine.



Select **completed assessments** from the menu.



Click here to add a continence care Routine to the assessment.

3

Edit Assessment

Step 3: Care recipient's Continence Care Routine

Reflect on the resident's continence care routine during recent days. It will be possible to generate a Monitoring report when step 1 and step 3 have been completed.

Identifier: Bontouch

Day *

Product type
Select

Product changes per 24 hours
e.g. 3.5

Leakages per week
e.g. 3.5
Note that this should be entered per week

Night *

Product type
Select

Product changes per 24 hours
e.g. 3.5

Leakages per week
e.g. 3.5
Note that this should be entered per week

Day & night *

Successful toilet visits per 24 hours
e.g. 3.5

Unsuccessful toilet visits per 24 hours
e.g. 3.5

Number of checks without a product change per 24 hours
e.g. 3.5

If you update this assessment, you will update the Continence Care Routine, and it will also affect the Monitoring Report.

Cancel Next

Add the details of the continence care routine and the survey questions, then click **Submit**.

This can also be done under **manage care recipient** - see page 24

* This is only applicable for those who have access to monitoring report.

ARCHIVED ASSESSMENTS

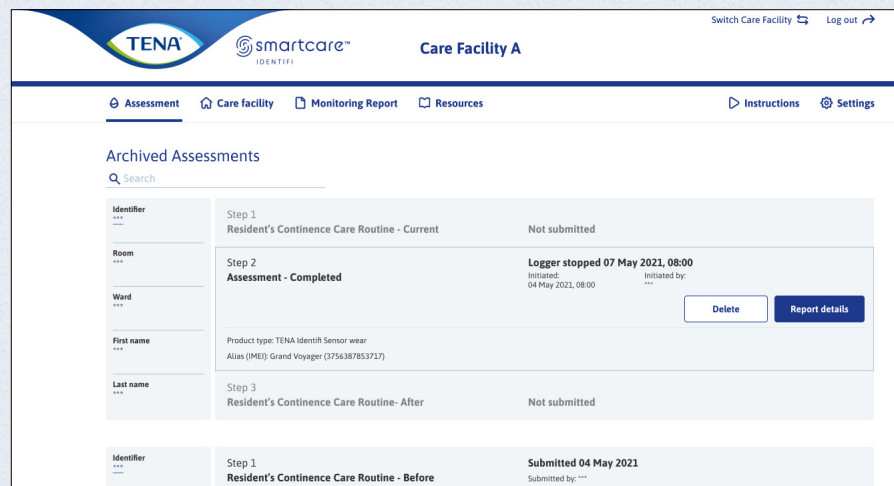
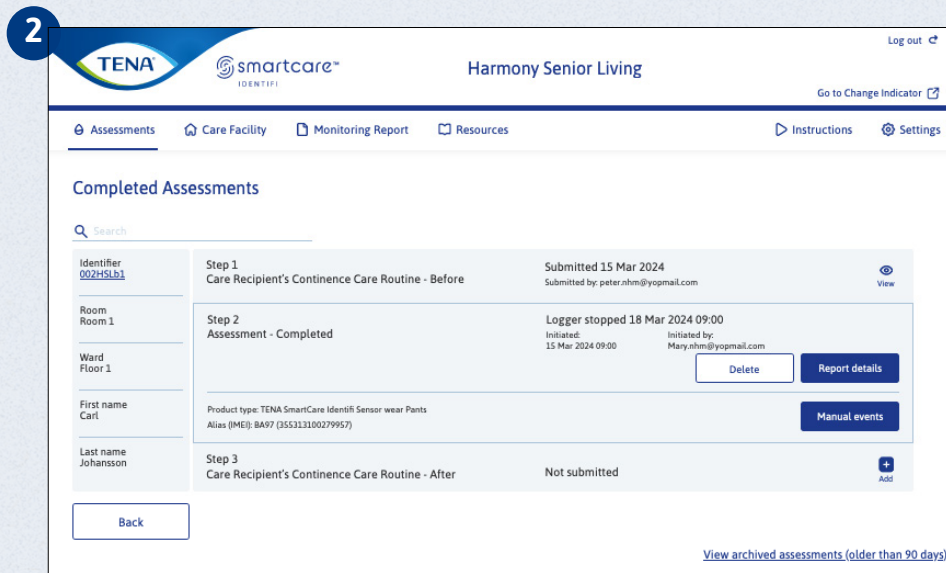


Assessments older than 90 days are stored under **archived assessments**.

Click **completed assessments**.

Scroll down to the bottom of the completed assessments page.

Click **archived assessments**.



List of archived assessments are displayed. Click on **report details** in order to see a report.

GENERATE MONITORING REPORT



1

TENA smartcare IDENTIFI Care Facility A

Switch Care Facility Log out

Assessment Care facility Monitoring Report Resources Instructions Settings

2

TENA smartcare IDENTIFI Care Facility A

Switch Care Facility Log out

Assessment Care facility Monitoring Report Resources Instructions Settings

Monitoring Report

TENA Identifi Monitoring report shows the value of TENA Identifi by comparing your residents' continence care routines before and after their assessments.

Reminder:

1 Complete Care Recipient's continence care routine in Identifi

2 Perform assessments on residents

3 Adjust continence care routine according to assessment report

Next steps:

4 Select time period

5 Choose Care Facilities to include

6 Generate reports and see how TENA Identifi has affected your nursing home

Select time period

From * 2021-01-21 To * 2021-06-07

Next

Generate report on all nursing homes

Select the dates for the period you wish to see.

If you have access to more than one home these can be found here to generate a consolidated report.

Select monitoring report from the menu.

3

TENA smartcare IDENTIFI Care Facility A

Switch Care Facility Log out

Monitoring Report Instructions Settings

Monitoring Report: 2021-01-21 to 2021-06-07

Search

Care Facility	Care Group	Number of residents	
☒ Cama Woodlands	West Coast Group	15/100	View residents
☒ Vasahemmet	-	4/10	View residents
☒ Partille	West Coast Group	0/10	View residents

Back

Generate report

Click generate report to create a report you can download.

Care Recipients - Cama Woodlands

ID	Identifier	Assessment Date
☒ 1	Identifier	2021-05-02
☒ 2	Identifier	2021-04-18
☒ 3	Identifier	2021-04-10
☒ 4	Identifier	2021-02-25

Cancel OK

View care recipients shows which Care recipients will be included in the report.

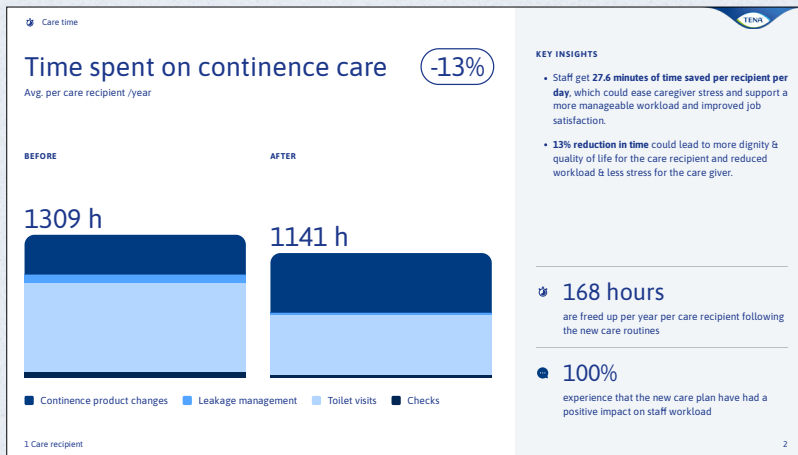
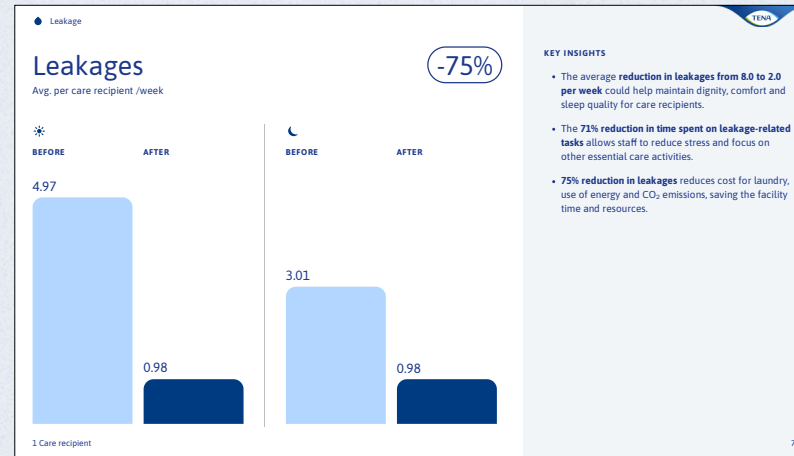
WHAT IS INCLUDED IN THE REPORT?




Care Home A
Assessments of 1 care recipients performed Jan 7, 2026 - Jan 7, 2026

Monitoring report

Result	1
Care time	2-3
Products	4-5
Toilet visits	6
Leakage	7-8
Total cost	9-10
CO ₂ impact	11
Key takeaways	12
Appendix	13-14



The report is produced based upon the results of comparing the before and after continence care routine and is available as a PDF (see instruction below for printing out the PDF).

The report has several pages showing the data collected and allows you to measure performance of the product related to continence care routine, others in the care facility, the products used and the environmental impact.

Printing out the report

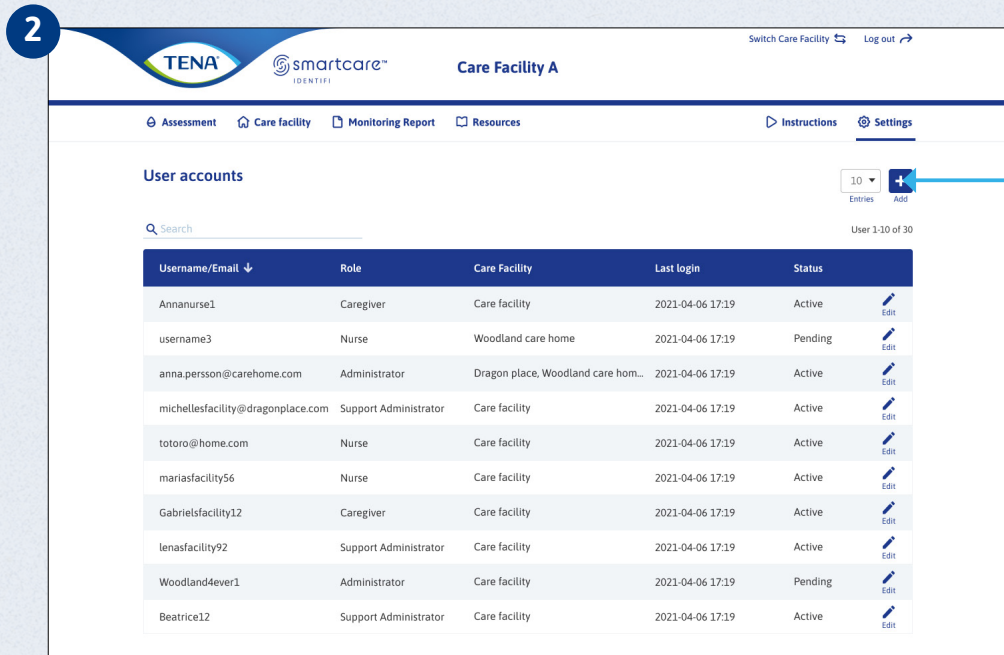
Please note that you might need to adjust 2 settings when printing. Click **save as PDF** and also **include background graphics** in order to see the report in its entirety.

ADD NEW ACCOUNT

ONLY FOR ADMINISTRATOR



Click **settings**, then **user accounts**.



Click **add**.

Fill in the fields and click **submit** to create a new user account.

Add user account

Select role
☒ Administrator ☐ Nurse ☐ Caregiver ☐ Support Administrator

Care Facility access
 Search:
☐ Select all
☐ Nursing home 1 ☒ Cama Woodlands ☒ Portland NH ☒ Blahla Nursing Home ☐ NH4
☐ UK Nursing Home ☐ WL NH ☐ Some NH ☐ WR NH ☒ Yesbox

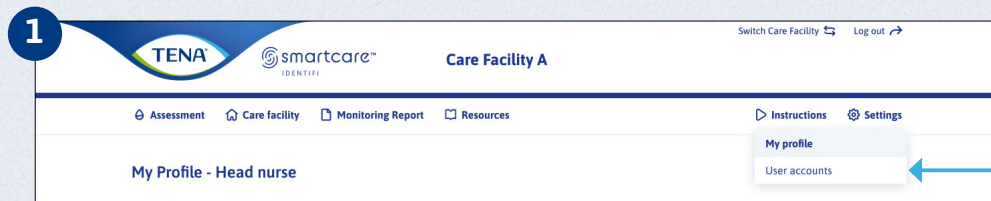
General settings
 Email address * name@email.com Mobile number * +46 76 123 45 67
 Language * Select

Access ☐ Monitoring report
 The monitoring report compares the status of the individual resident and/or nursing home before and after performing the changes using TENA Identifi Assessment.
 The user will be able to see changes in cost, staff time and the effect assessments have had on residents.

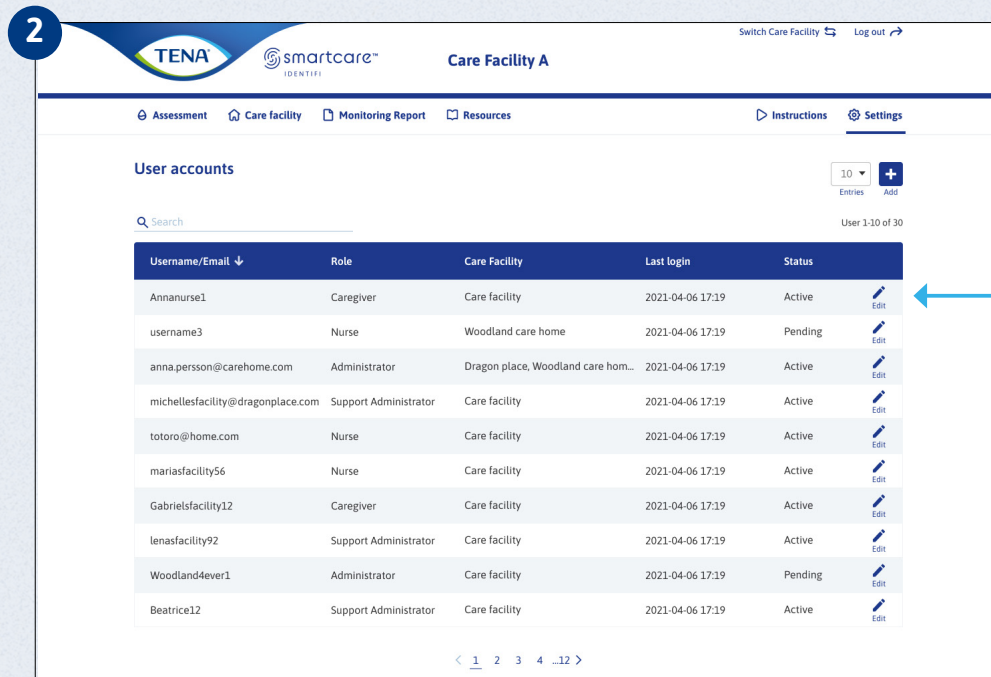
Access to monitoring report can be given or revoked by the administrator.

If you have Multi-factor authentication, you can be authorised with mail or phone, depending on which contact details you entered.

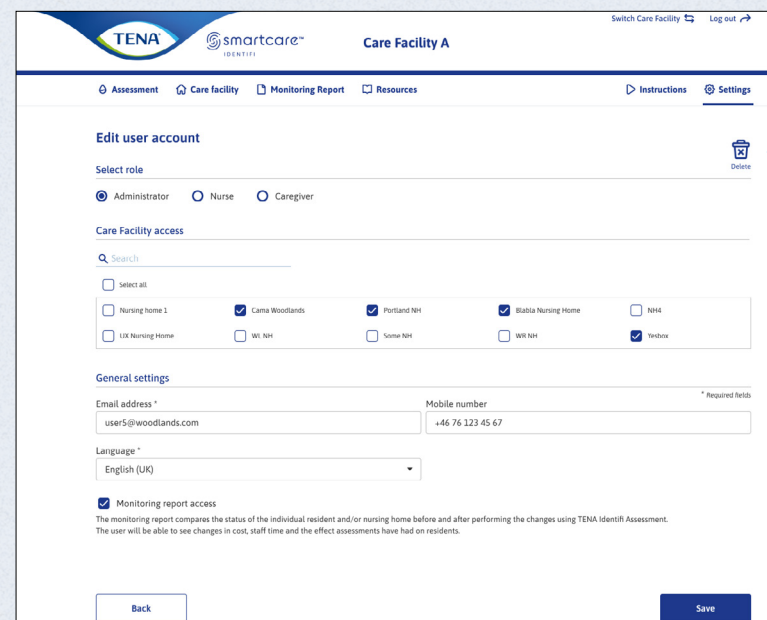
EDIT OR REMOVE USER ACCOUNT



Click **settings**, then **user accounts**.

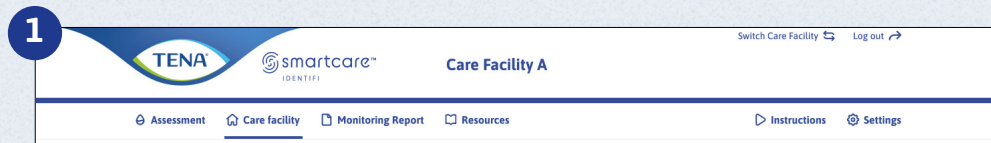


Click on the username that you want to edit. Then edit details and click **submit**.

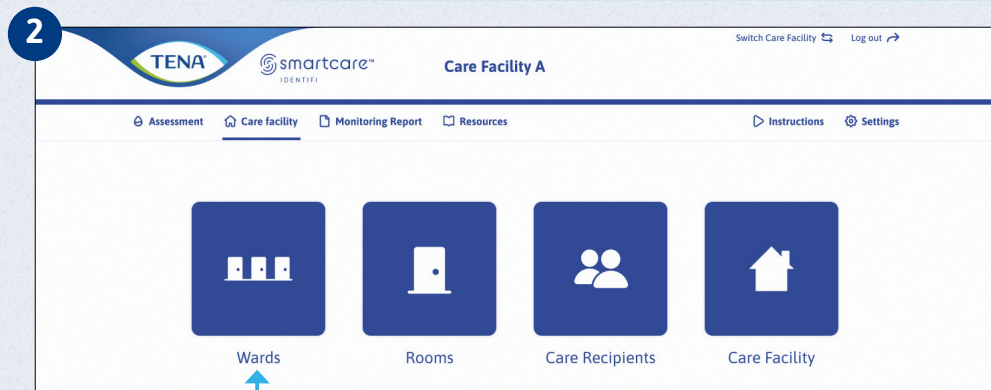


To **delete** an account then click the icon at the top of the page.

MANAGE WARDS



Click **care facility**.



Click **wards**.



Click **add** to create a new ward.

Add Ward

* Required fields

Ward *

Ward Name

Cancel Submit

Or click **edit** besides the ward you wish to amend.

Edit Ward

* Required fields

Ward *

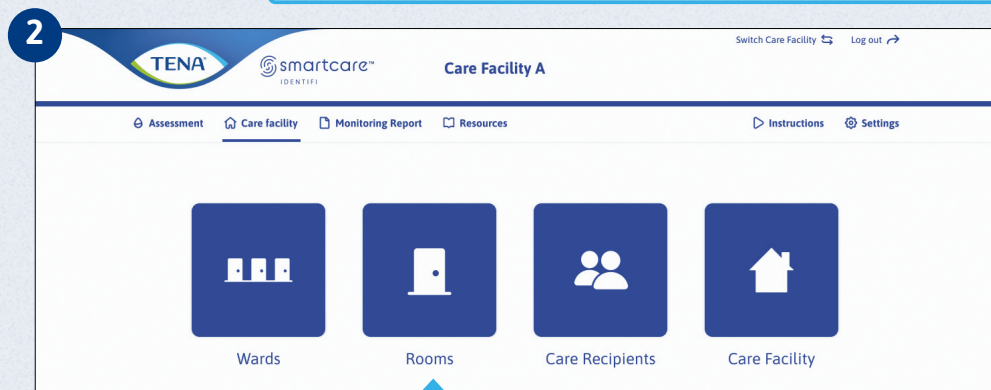
Cyclonica

Cancel Submit

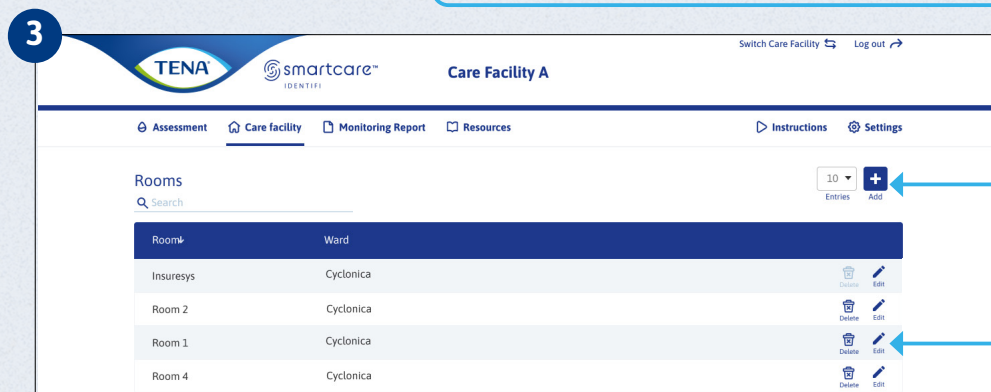
MANAGE ROOMS



Click **care facility**.



Click **rooms**.



Click **add** to create a new room. Give it a name and assign it to an existing ward.

Add Room

* Required fields

Room *

Ward *

Or click **edit** besides the room you wish to amend.

Edit Room

There are no residents in this room.

* Required fields

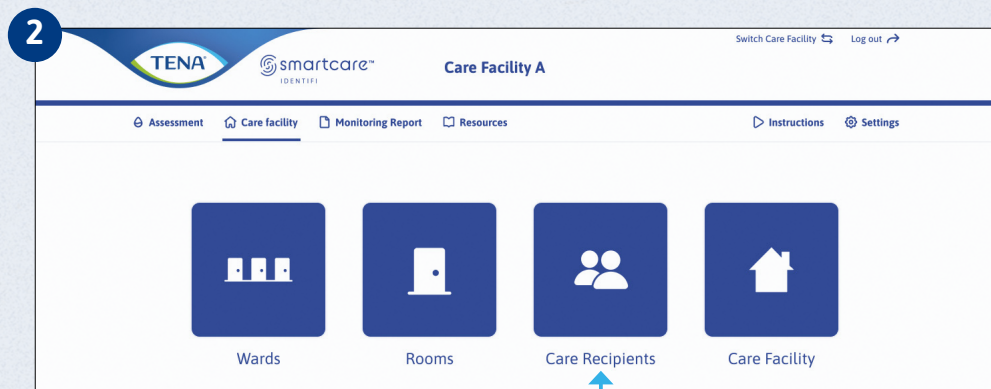
Room *

Ward *

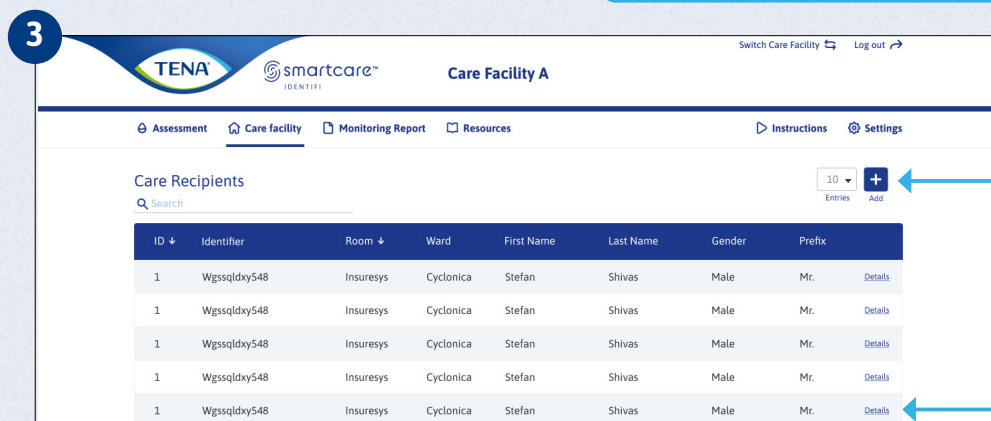
MANAGE CARE RECIPIENTS



Click **care facility**.

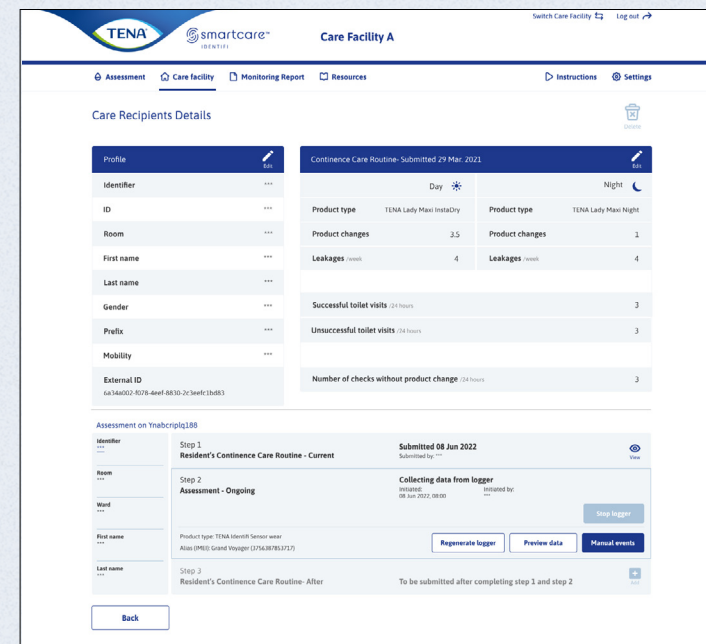


Click **care recipients**.



Click **add** to create a new care recipient. Give them a name and assign them to an existing ward.

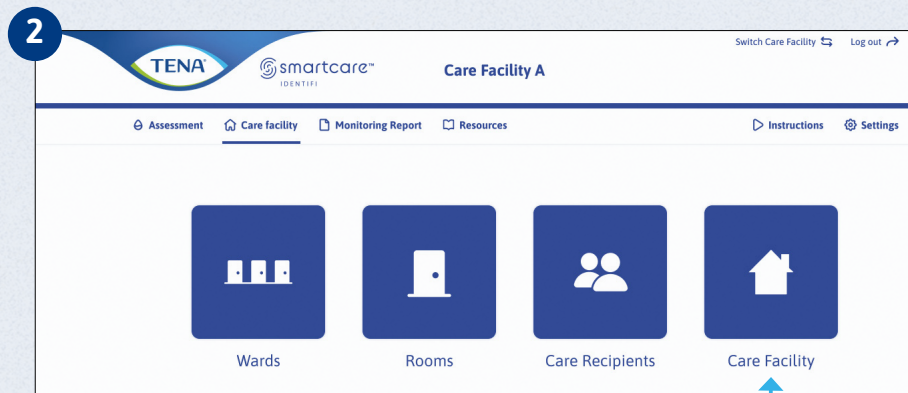
Or click **details** besides the care recipient you wish to amend.



Note: The care recipients details always show the last submitted continence care routine if the care facility has access to the monitoring report

MANAGE CARE FACILITY

ONLY FOR ADMINISTRATOR



Click **care facility** icon.
You can then update the settings for care recipient data and the care facility.

Click **care facility**.

Multi-factor authentication

This requires the users to have their mobile phone number registered on their profile.

Collect consent

You can check the box in order to activate a reminder to gain consent from the care recipient before starting an assessment.

Click **save** at the bottom of the page.

Manage Cama Woodlands

Care Facility Settings

Care facility *
Cama Woodlands

Contact name *
Name

Email address
name@e-mail.com

Phone number
+46 123 456 789

Mobile number
+46 123 456 789

Target month *
e.g. 3

Security settings

☐ Enforce Multi-Factor Authentication (MFA)
To verify the user's identity, a verification code will be sent to the registered mobile number or email during the sign-in process.

☒ Collect consent
This feature activates a reminder to collect the consent from the Care Recipient before starting a new assessment.

☒ Monitoring report
The monitoring report compares the status of the individual Care Recipient and/or Care Facility before and after performing the changes using TENA Identifi Assessment.

Care Recipient Data Settings

This section allows you to adapt what Care Recipient data customers should use in your nursing home. Identifier is mandatory and can not change as setting.

Identification number	Mobility	First name	Last name
☒ Visible	☒ Visible	☒ Visible	☒ Visible
☒ Mandatory	☒ Mandatory	☐ Mandatory	☐ Mandatory
☐ Limite di 3 caratteri		☐ Limite di 3 caratteri	☐ Limite di 3 caratteri

Gender	Prefix
☐ Visible	☐ Visible
☐ Mandatory	☐ Mandatory
☐ Male	☐ Mr.
☐ Female	☐ Mrs.
☐ Not specified	☐ Ms.
	☐ Not specified

Monitoring Report Data Settings

Labour cost /hour *
300 SEK

Labour cost /hour *
500 SEK

Laundry cost- clothes (full set) *
3 SEK

Laundry cost- bed linen (full set) *
10 SEK

Time spent on a product change *
5 min

Time spent on a product change *
10 min

Time spent on changing clothes- leakage /recipients *
10 min

Time spent on changing bed linen- leakage /recipients bed *
15 min

Time spent on a check without a product change /min *
2 min

Back Save

MONITORING REPORT DATA SETTINGS

ONLY FOR ADMINISTRATOR



Monitoring report settings can be adjusted if any values change. The values entered in the monitoring report settings, accessed under **manage care facility** are used as a basis to generate the results of the monitoring report.

TENA smartcare IDENTIFI Care Facility A

Switch Care Facility Log out

Assessment Care facility Monitoring Report Resources Instructions Settings

Manage Cama Woodlands

Care Facility Settings

Care Facility * Cama Woodlands Contact name * Required field Name

Email address name@e-mail.com Phone number +46 123 456 789

Mobile number +46 123 456 789 Target month * e.g. 3

Security settings

☐ Enforce Multi-factor Authentication (MFA)
To verify the user's identity, a verification code will be sent to the registered mobile number or email during the sign-in process.

☒ Collect consent
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☒ Mandatory	☒ Mandatory	☐ Mandatory	☐ Mandatory
☐ Limite di 3 caratteri		☐ Limite di 3 caratteri	☐ Limite di 3 caratteri

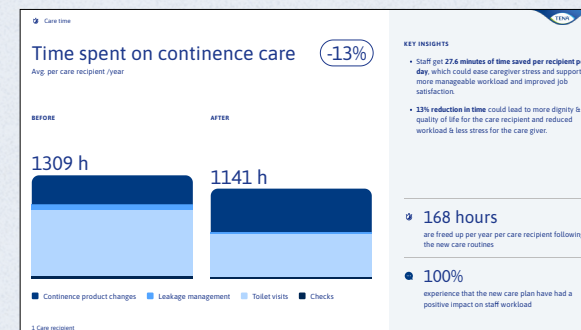
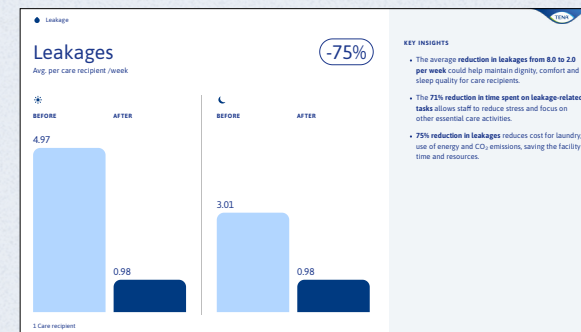
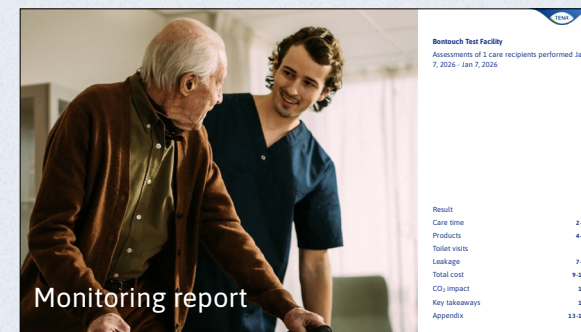
Gender	Prefix
☐ Visible	☐ Visible
☐ Mandatory	☐ Mandatory
☐ Male	☐ Mr.
☐ Female	☐ Mrs.
☐ Not specified	☐ Ms.
	☐ Not specified

Monitoring Report Data Settings

Day Night

Labour cost /hour * 300 SEK	Labour cost /hour * 500 SEK
Laundry cost - clothes (full set) * 3 SEK	Laundry cost - bed linen (full set) * 10 SEK
Time spent on a product change * 5 min	Time spent on a product change * 10 min
Time spent on changing clothes - leakage (product change) * 10 min	Time spent on changing bed linen - leakage (product change) * 15 min
Time spent on a check without a product change /min * 2 min	

Back Save



INSTRUCTION & Q&A FILMS



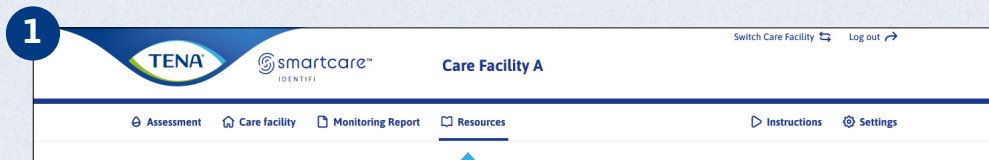
1

The screenshot displays the TENA SmartCare Identifi web application. At the top, there's a navigation bar with the TENA logo, smartcare™ IDENTIFI, and links for Switch Care Facility, Log out, and Go to Change Indicator. Below this is a secondary navigation bar with Monitoring Report, Resources, Instructions (highlighted), and Settings. The main content area is titled 'Instructions' and features a search bar. It contains six video thumbnails, each with a green play button icon. The thumbnails are arranged in two rows of three. The first row includes 'Before assessment', 'Changing the TENA SmartCare Identifi Sensor Wear', and 'TENA SmartCare Identifi standing fixation'. The second row includes 'TENA SmartCare Identifi lying fixation', 'TENA SmartCare Identifi Pants', and 'Green light'. Each thumbnail has a brief description below it.

Click **instructions**.

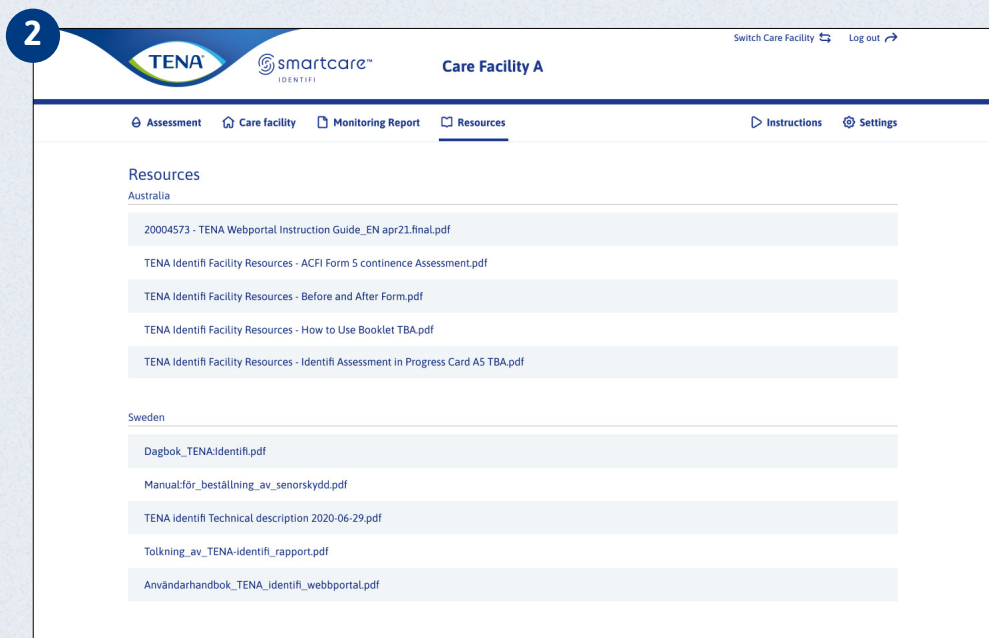
Click on a **video** to see the guidance for this section.

RESOURCES



The resource page contains various material to support the use of TENA SmartCare Identifi™.

From the top menu click **resources**



View/Download a file

Displayed is a list of available files.

Click on desired file to download/view.

