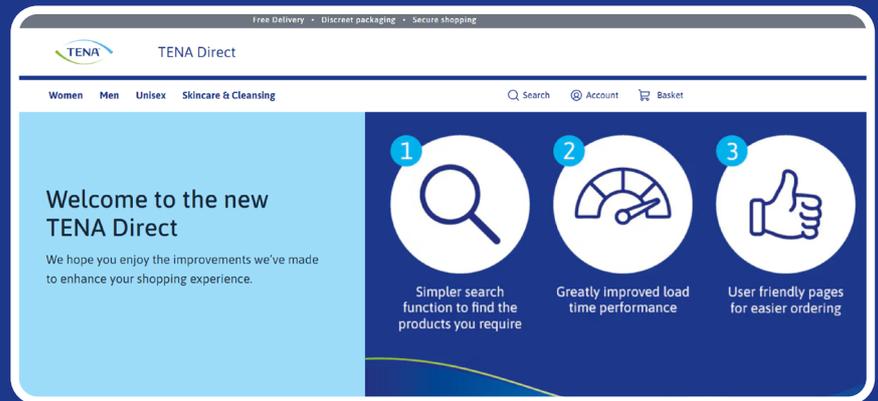# Reactivating your TENA Direct subscription
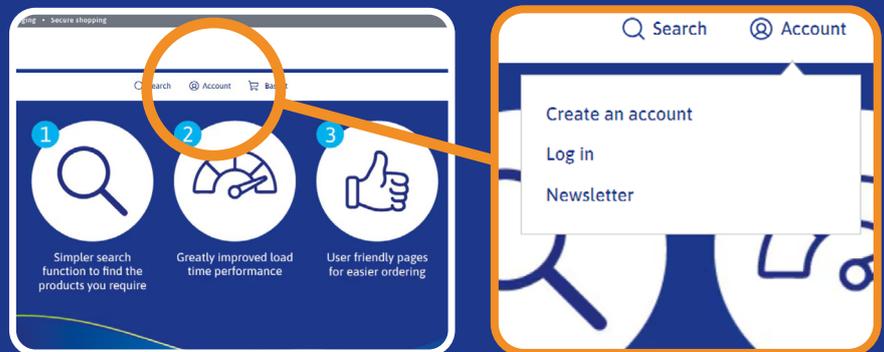

1. Click on the link:
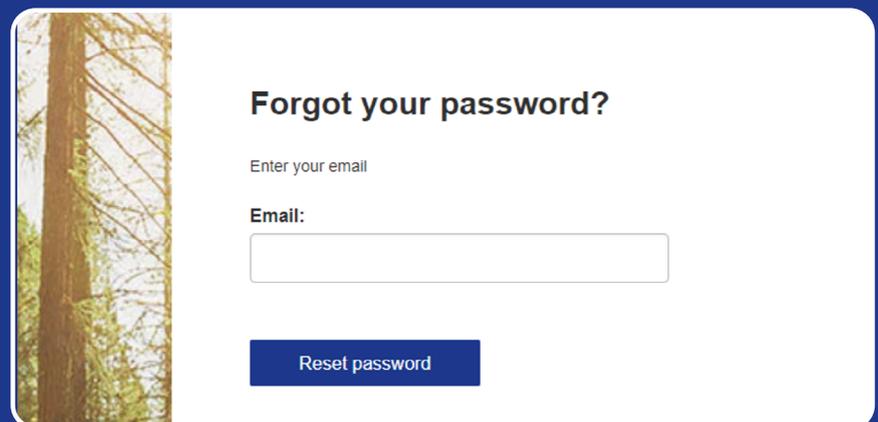tenadirect.co.uk

You will then see the homepage below:

2. Select 'Account'
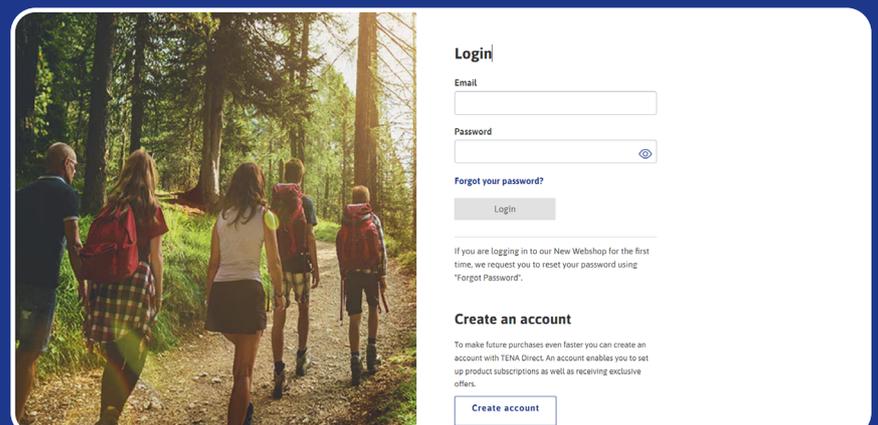and then 'Log in'

You will be required to enter a password

3. Please select 'Forgotten Password', enter your registered email address and select 'Reset Password'.

4. Select the 'Reset password' button in the email, enter a new password, confirm this and click 'Log in'.
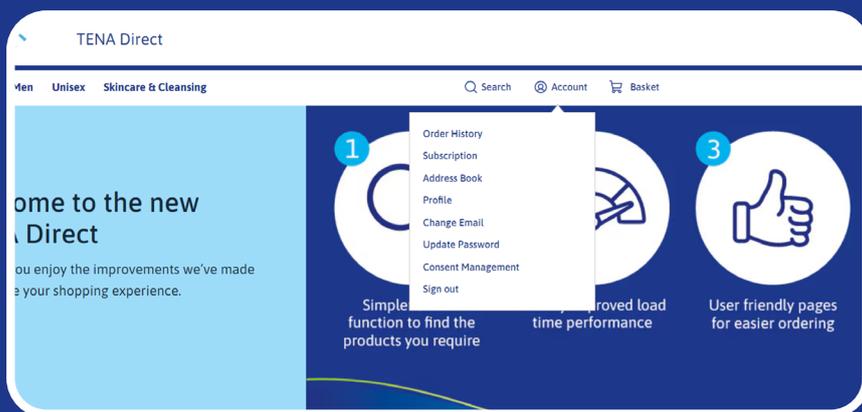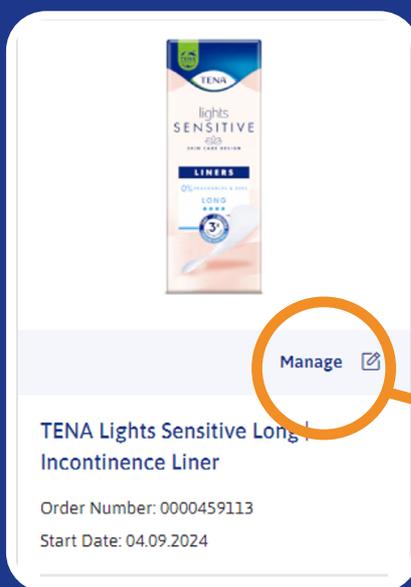
Reactivating your TENA Direct subscription

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5. Once logged in, select 'Account' and 'Subscription' from the drop down options.

You should now see your TENA Direct subscriptions.

6. Choose 'Manage' which is seen underneath the product image.

7. Click on 'Edit Delivery information'

8. You will be given the option to adjust your frequency if required. Please press 'Save'.

Your subscription will be added to your basket. Please complete the checkout process by entering the card details you would like your subscription to be registered with.

Once this is completed your subscription will be reactivated and delivered within 2 working days.